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These Terms of Use were last updated on May 9, 2017.

#### 1. **DEFINITIONS**

"Chatter Dev Zone" means the web pages containing resources for development of applications using Our Chatter service.

**"Code Share"** means the directory of open source code projects relating to our Force.com platform, available via the 'Code Share' tab in Developerforce.

"Code Share Content" means the open source code accessible via Code Share.

"Contest" means a contest, challenge, promotion, sweepstake or competition sponsored or hosted by Us, which is described or promoted on Developerforce.

**"Developer Content"** means the articles, white papers, webinars, RSS feeds, newsletters, documentation, books, publications, resources, and sample code accessible via Developerforce, but excluding Code Share Content.

"Developerforce" means the web pages accessible via <a href="http://developer.force.com">http://\*.developer.force.com</a>, including but not limited to the Getting Started, Best Practices, Blogs, Ideas, Discussions (Discussion Boards), Success Stories, User Groups, Technical Library, Code Share, Developer Preview Programs and Chatter Dev Zone.

"Developer Preview Programs" means programs, trials, forums or events by which Developerforce users may, for development purposes only, have access to pre-release salesforce.com and/or third party technology which is not generally available to Our customers.

"Developer Tools" means the tools and toolkits accessible via Developerforce, but excluding Code Share Content.

"We," "Our" or "Us" means salesforce.com, inc.

# 2. YOUR PROFILE AND ACCOUNT

You agree that all information you submit to Developerforce profile pages is accurate and that you will keep it current. If We have grounds to suspect that your profile information is untrue, inaccurate or incomplete, We have the right to suspend or terminate your Developerforce account. It is your responsibility to maintain the confidentiality of your Developerforce password, and you are responsible for any activities that occur in your Developerforce account. You agree that We may send you important information and notices regarding Developerforce and your Developerforce account by email, text messaging or other means based on the information you provide to Us.

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- collect information about other Developerforce users without their consent;
- submit or link to any content (including Developer Content) that:
  - misappropriates or infringes or the intellectual property or other rights of any person or entity;
  - o interferes with the operation of Developerforce;
  - violates anyone's privacy or publicity rights;
  - breaches any duty of confidentiality or nondisclosure that you owe to anyone or any use restriction;
  - provides any non-public information about Us or any other company or person without authorization (including the names and contact information for Our employees or Developerforce users);
  - is, in Our judgment, harassing, defamatory, abusive, lewd, pornographic, obscene or otherwise objectionable;
  - contains or installs any viruses, worms, bugs, Trojan horses, malware or other code, files
    or programs designed or having the capability to disrupt, damage or limit the functionality
    of any software or hardware; or
  - contains false or deceptive language, unsubstantiated or comparative claims regarding Our or others" products, advertising, commercial referrals, spam, chain letters, or any other solicitation, including solicitation of lawsuits.

Please remember that you may be providing content for a diverse and international audience. Things that do not seem abusive, obscene, or offensive to you might seem so to others.

We have no obligation to monitor Developerforce. However, We reserve the right to review content and in Our sole discretion and without notice to you, to remove any content submitted or posted by you to the Developerforce pages. We reserve the right at all times to disclose any information as We deem necessary to satisfy any applicable law, regulation, legal process or governmental request.

Security researchers seeking information on how to report security issues to salesforce.com should review Our <u>responsible disclosure policy</u> at <a href="http://www.salesforce.com/company/disclosure">http://www.salesforce.com/company/disclosure</a>.

# 5. IDEAS

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#### 9. DEVELOPER TOOLS

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